

# FLORA-TEC GROUNDS MAINTENANCE CAPABILITY STATEMENT





### Introduction and Overview

Healthy & maintained grounds give the right impression about your business but they also mitigate risk by ensuring they are a safe environment for your staff and visitors.

We have decades of experience in grounds maintenance services to corporate and public sector organisations of all sizes across the UK. By choosing us, your grounds will be efficiently managed and maintained to strict standards by our skilled and passionate workforce to ensure you are always looking your best.

## Why work with Flora-Tec?

Certainty - We do what we say we're going to do.

It's really simple. We agree the items that need to be done and the frequency of visits based on your requirements and the seasons. We understand the security requirements and any specific health and safety issues on your sites that we need to adhere to. And then we get on a deliver.

#### A common sense approach

If we see something that needs to be done that is an ad-hoc job such as tree pruning or clearance of an area we don't normally deal with, we'll check with you first to get your go-ahead before we get on and do it.

#### We help mitigate your risks

Generally we'll spend more time in your grounds than anyone else and so are in a unique position to see potential areas of risk. Our teams are briefed to look for any areas of concern, such as mis-placed man-hole covers or damage to fencing and we report them to the appropriate person.















## A sample of our clients

We have worked with many clients across a range of different industries and sectors as well as tackling contracts with all sizes and specifications. Below illustrates a few of the clients our grounds maintenance team has worked with, both past and present.

































# Health & Safety and our credentials

The Health & Safety of our team and yours is absolutely critical.

Flora-tec is accredited by CHAS, BALI (British Association of Landscape Industries), the National Britannia SAFE Contractor Health and Safety scheme for Grounds Maintenance and Interior Landscaping.

We're also an ISO 9001 registered firm and hold ISO 14001 environmental accreditation so you can be sure of quality service and professionalism.















### **Our Services**

We can offer your business a full and comprehensive range of grounds maintenance services ensuring your grounds are always immaculately kept and safe for your staff and visitors.

Our service covers:

- ❖ Lawn care
- Hedge cutting
- ❖ General weed control
- Maintenance of sports fields and car parks
- ❖ Maintenance of pathways, driveways, standing areas and steps
- Pond and water feature maintenance
- Care of shrubs, perennials
- Pruning
- ❖ Bulb and annual planting
- Management of herbaceous borders
- Tree surgery
- Seasonal services including leaf clearance (gritting, snow and ice clearance services are available at an extra charge)
- Composting and recycling
- Litter picking

# Service Agreements

We provide all our grounds maintenance contract clients with a Service Agreement for added peace of mind.

This Grounds Maintenance Service Agreement comprises of:

- ❖ A 'client agreed' grounds maintenance schedule for all sites covered by the contract
- ❖ Our guarantee of best horticultural practice to deliver optimum aesthetic appeal
- ❖ Documented management inspection carried out every 3 months
- \* Response to every grounds maintenance issue raised by the client within 24 hours















# **Case Studies**















## Our Team

With clients and sites all over the UK, we've structured our management team regionally to ensure that we can keep close to our clients.

Our teams are based out of key depots situated in 4 (?) locations and their performance is measured on a range of criteria to ensure we are delivering consistently high standards for our clients as well as maintaining our health and safety goals and staff development objectives.

## A bit about Flora-tec Ltd

Flora-tec is one of the UK's leading corporate horticulture companies. With an annual turnover In excess of £5m we are a trusted and reliable business to work with.

In addition to our grounds maintenance division, we have specialist divisions providing external landscaping and construction, winter services and gritting and interior landscaping.

We're focused, agile and able to turn around projects at speed but without compromising our professionalism or determination to provide a quality service.

Using every bit of our experience and creative flair, our main aim is to create an exterior and interior landscape for your organisation that both inspires and impresses.

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